



KLEPP ENVIRONMENTAL
SERVICES, INC.

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15 June 2020

To Whom It May Concern:

Ms. Silvana Trigo has provided cleaning services for our company's office space for approximately 15 years plus she also cleans my home. She is reliable, hard-working, trustworthy, and has a wonderful personality. Ms. Trigo started providing cleaning services at my home when my elderly mother, who was living with us, needed my full-time attention during the evening hours and on weekends when the Home Health Aide was not present. When my mother passed away several years ago, we trusted Ms. Trigo to enter our home and provide cleaning services while my husband and I were away at work. She would lock up the house when she finished cleaning. We never had a problem with this arrangement.

Yours truly,

A handwritten signature in blue ink, appearing to read "Louellen D. Klepp". The signature is written in a cursive style with a large initial "L".

Louellen D. Klepp
Vice-President