



July 15, 2020

Dear Madam or Sir:

The purpose of this communication is to offer up our strongest endorsement of Silvana Trigo. While Silvana cleaned our personal home 2x a week for 5 years, she also regularly cleaned our corporate office of Choice New York Management, a property management company based in New York City.

As a starting example to qualify our endorsement, my husband is co-founder and Chief Executive Officer of Choice New York Management and over the past decade we have been asked to offer several dozen recommendations for various employees and beyond. We typically oblige the request, however it is quite rare that we feel compelled to offer up a customized letter.

However, for Silvana Trigo, her outstanding performance left us feeling an obligation to compose a letter to properly emphasize to others the truly rarified standard by which she performed. We have had the privilege of working with Silvana Trigo for 5 1/2 years, and we would like to focus this letter on three specific characteristics that we believe best define Silvana Trigo and her corresponding value to our home and organization:

1. *Professionalism* – Silvana Trigo's professionalism is simply unmatched. She is genuinely professional in every single aspect of her approach to her job each and every day.
2. *Work ethic* – Silvana Trigo is a relentless and tenacious worker. She worked hard, long, and smart during her tenure at our home and Choice New York and she brought this mentality with her every single day - without an exception.
3. *Committed & Reliable* - Silvana Trigo is extremely committed to any work she does and finishes the job no matter what! She always shows up on time and stays until the job is finished

It is our absolute pleasure to recommend Silvana Trigo to you. Please do not hesitate to contact us directly at (917) 576-1659 if we can offer any additional color.

Yours very truly,  
Michael & Erica Feldman

A handwritten signature in black ink that reads "Michael P. Feldman".

Michael P. Feldman  
Chief Executive Officer

